

crisp.

ZURU Group's data-driven playbook for on-shelf success



→ Situation: A fast-moving brand with a data-driven vision

In the heart of New Zealand, a modern-day global empire flourishes, combining cutting-edge analytics with creative imagination. Founded in 2003, ZURU Group expanded from its Kiwi roots to become a global powerhouse in the toy industry, boasting a broad portfolio ranging from seasonal summer staple Bunch-O-Balloons™ to the global sensation that is Mini Brands™.

Beyond the toy aisle, ZURU owns fast-growing brands in the pet, baby, and wellness categories – including another viral claim-to-fame, Monday Haircare.

From the beginning, the company prioritized the application of data in every decision – but they didn't have convenient access to store-level data to make that vision a reality. To leverage actionable, real-time point-of-sale (POS) data to make data-driven decisions from supply chain to merchandising, ZURU turned to Crisp.

Solution: Real-time insights to fast-track innovation

ZURU's partnership with Crisp helps them move faster and make smarter decisions around inventory management, merchandising, and marketing – ultimately becoming a trusted advisor to retail partners. A key supplier to major global retailers like Walmart and Target, ZURU minimizes reliance on costly warehousing by sending inventory directly from its overseas factory to retailers. This model requires precise forecasting, but by harnessing real-time inventory and store-level data, ZURU is now adept at making those real-time inventory decisions. As a result, ZURU has consistently kept shelves stocked in high-demand areas, while also **reducing markdowns in slower-moving regions by over 50% in the last year.**

With Crisp, the ZURU team also saved over 15 hours of manual reporting each week, enabling them to pivot quickly and share fresh insights with retail partners. It's a shift that has empowered the organization to rapidly **launch trending toys and fast-moving goods in as little as three months.** Post-product launch, access to real-time heat maps of product availability via Crisp empowers ZURU's Marketing teams to execute geo-targeted campaigns and reduce ad spend.

ZURU's data efforts have led to real results: a remarkable **55% total distribution growth at Walmart in the last year and 86% YOY sales growth during the holidays.**

"Today, we don't spend time talking about numbers because everybody has the numbers. We spend time talking about strategy and driving the business forward," states Franz Oliveira, Director of Sales Operations and Analytics at ZURU.

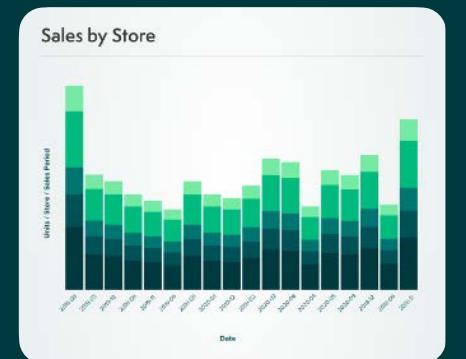
Results: ZURU's data transformation

- + 55% YOY distribution growth at Walmart
- + Reduced 50% of potential markdowns, boosting bottom-line success
- + 86% YOY sales growth at Walmart during holiday season
- + Launched trendsetting products in as little as 3 months

Favorite Insight:

"Store-level sales"

Pinpoints forecasting accuracy and enables ahead-of-the-trends product development.



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“Anytime we present to companies like Walmart or Target, we talk about who we are, and then we discuss our intersection with Crisp, and our company's data transformation.”

Franz Oliveira

Director of Sales Operations & Analytics

Learn how you can be Data Driven at www.gocrisp.com